



Using Zendesk? You're paying more than you know.

Zendesk's complex, piecewise pricing is designed to extract enterprise budgets. Even the most basic features are priced separately as add-ons.

- ✦ *Want to build your own reports? **Extra.***
- ✦ *Are you a European business? **You must pay for local-hosting.***
- ✦ *Want your internal teams to collaborate? **Here's another invoice.***
- ✦ *Test changes in a sandbox before you deploy? **That'll cost you.***
- ✦ *Bots for your enterprise? **Fork it up.***



Save up to 20% on your current invoice
by switching to Freshdesk

LICENSE FEES /user/month	ZENDESK SUITE Enterprise	FRESHDESK
Customer service platform	\$149	\$139
Custom reports	\$9	✓
Community forums	\$9	✓
Collaboration features	\$\$	✓
Proactive outreach	\$\$	✓
Sandbox	\$\$	✓
Custom datacenter	\$\$	✓
Answer bot	\$\$	✓
TOTAL	\$167++	\$139

With Freshdesk, what you see is what you get. Our omnichannel plan includes all service channels, custom reports, collaboration and all the bells and whistles - at no extra cost. And it doesn't matter where you are. We won't charge you for being in Europe. Our pricing is designed for the Fortune 5 million, not the Fortune 500.

See how Freshdesk delivers more bang for your buck

[Request Demo](#)