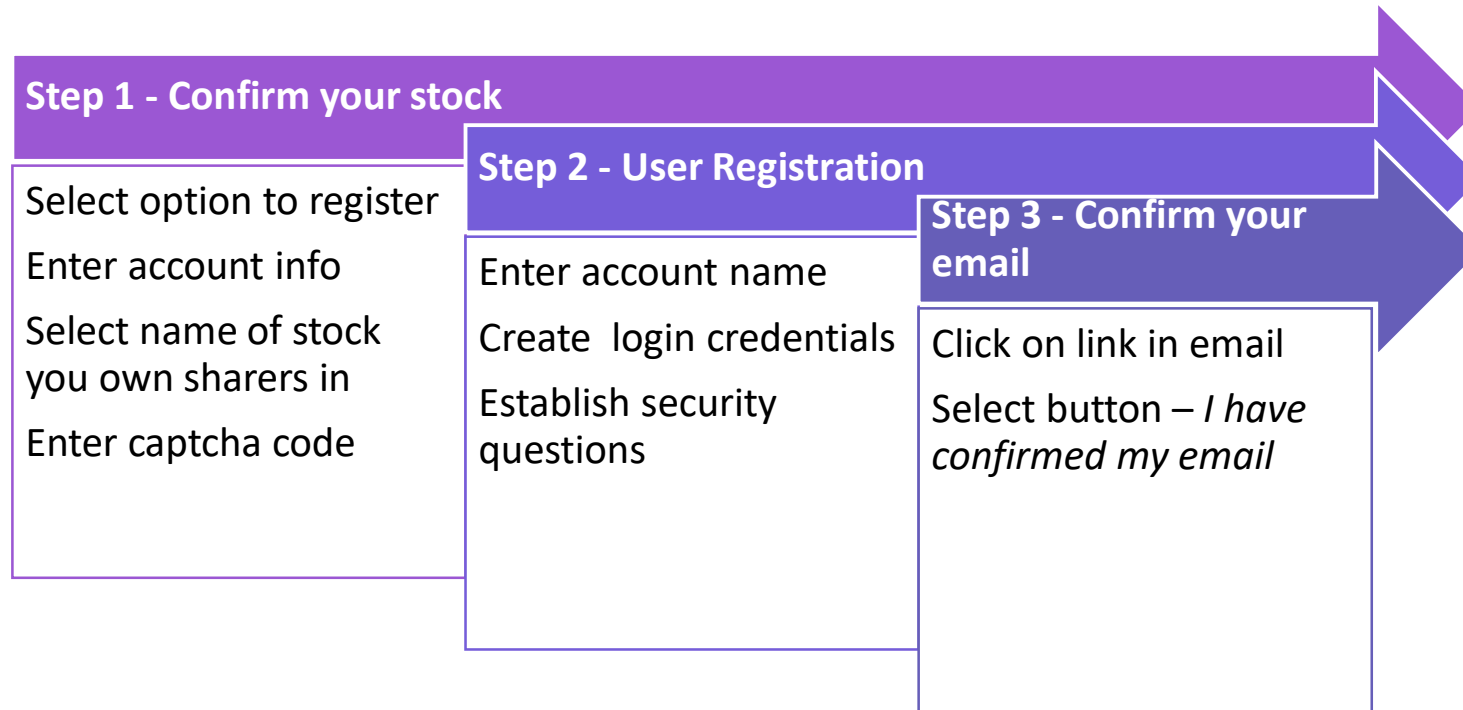


# Computershare Registration Instructions

Please read these instructions through in their entirety before you start to register for Investor Center.

Make sure you have access to your email and you open your email in a separate browser window.

**\*\*\* DO NOT CLOSE ANY WINDOWS/TABS UNTIL YOU RECEIVE ONLINE CONFIRMATION**



# Computershare Registration Instructions

The screenshot displays the Computershare Investor Center website. At the top, there are navigation links for 'Home' and 'Company Research'. The main heading is 'Welcome to Investor Center - United States'. Below this, a paragraph states: 'Investor Center enables you to have fast, secure access to your holdings. Log in or register to manage your account online or research market data.'

There are two main sections for user interaction:

- Existing User:** Includes a user icon and the text 'Log in now to view your portfolio and access statements online.' with a 'LOG IN' button.
- New User:** Includes a computer icon and the text 'Create your User ID and password now to access all your Computershare holdings.' with a 'CREATE LOG IN' button.

A callout box points to the 'CREATE LOG IN' button with the text: 'Click on Create Log In'.

Below these sections is a 'Investor Center Features' area with four icons and corresponding text:

- View the balance of your holding:** Includes a pie chart icon and a 'LOG IN & VIEW' button.
- View your payment history:** Includes a hand holding a coin icon and a 'LOG IN & VIEW' button.
- View your transactions:** Includes an arrow icon and a 'LOG IN & VIEW' button.
- Transfer Shares / check transfer status:** Includes an icon of two people and a 'LOG IN & VIEW' button.

On the right side of the page, there are three promotional banners:

- Get instant help from our online resource:** Features a woman's face and an 'ASK PENNY' button.
- We want to hear from you!** Features a group of people and a 'TAKE OUR QUICK SURVEY' button.
- The largest selection of Direct Stock Purchase Plans in the industry:** Features a calculator and a 'INVEST NOW' button.

The footer contains a 'Computershare' logo on the left and a list of links on the right: 'Home', 'Company Research', 'Help', 'Contact Us', 'Terms & Conditions', 'SystemRequirements', 'SecurityInformation', and 'Privacy Policy'. At the very bottom, a small copyright notice reads: 'Copyright © 2019 Computershare Limited. All rights reserved. Reproduction in whole or in part in any form or medium without express written permission of Computershare Limited is prohibited. Please view our Terms and Conditions and Privacy policy.'

If you are new to Investor Center and have not previously created a User ID, click on *Create Log In* to get started.

# Step 1 – Confirm your stock

The screenshot shows the 'Registration' page on the Computershare Investor Center website for the United States. The page has a purple header with the site name and navigation links. A progress bar at the top indicates the current step: '1 Confirm your stock', followed by '2 User registration' and '3 Confirm your email'. Below the progress bar, instructions are provided for creating a User ID. Two registration options are presented: 'Option 1 – Social Security Number' and 'Option 2 – Holder Account Number'. Option 1 is for US residents and offers immediate online access. Option 2 is for non-US residents and may require a postal verification process. The 'Your details' section includes fields for selecting a preferred option, entering the Social Security Number or EIN, ZIP Code, and selecting a company to own shares in. A 'Terms and Conditions' section with checkboxes for agreement is also present. A captcha image with the characters 'C3EPS' is shown for verification. At the bottom, there are 'CANCEL' and 'NEXT' buttons. A sidebar on the right contains promotional banners for instant help and important registration instructions.

Computershare Investor Center - United States

Country: United States | English | Help | Contact Us

Home Company Research

## Registration

Back to Home

1 Confirm your stock 2 User registration 3 Confirm your email

Read These Instructions Before You Get Started

Before you get started, you will need access to your email. There are three simple steps to create a User ID for Investor Center:

- 1) Confirm your stock - Select a stock from drop down
- 2) User Registration - Set up login credentials
- 3) Confirm your email - Verify Your Email Address

\*At this step, you must select either the button that says I have confirmed my email OR Confirm Later.

Do Not close any window or tab until you have clicked on the link in your email and have reached the Email Confirmation screen.

Select one of the two options below to register:

### Option 1 – Social Security Number

This option is available for 1) US residents with a US tax ID number OR 2) Business accounts or entity accounts (These types of accounts should enter the EIN of the company.)

**Immediate Online Access:** If you choose this option, you should receive immediate access if you pass an online identity verification process.

### Option 2 – Holder Account Number

This option is for those who live outside the United States or those who do not wish to use their social security number only.

**Up to 2 weeks:** If you choose this option you may need to have a verification process sent to you via postal mail - it can take up to 2 weeks to receive this.

**Your details**

Select your preferred option:

☒ Option 1 – Social Security Number or EIN of the registered owner

☐ Option 2 – Holder Account Number

Social Security Number or EIN of the registered owner: \*

ZIP Code: \*

Select a company you own shares in: \*

Start typing company name and select...

Start typing the company name and select from list

**Terms and Conditions**

☐ I agree to the [Terms and Conditions](#)

☐ I would like to receive information about future online services

Please type the characters shown

C3EPS

CANCEL NEXT

Get instant help from our online resource

Read Now

Important Investor Center Registration Instructions

Read Now

Home Company Research Terms & Conditions System Requirements Security Information Privacy Policy

- ❖ Select an option to register:
  - Option 1 – Social Security Number
  - Option 2 – Holder Account Number
- ❖ Enter account information
- ❖ Select company you own shares in
- ❖ Accept Terms and Conditions
- ❖ Enter the captcha code
- ❖ Click on Next

# Step 2 – User Registration

Computershare

## Registration

1 Confirm your stock 2 User Registration 3 Confirm your email

### Contact Information

First Name \*  ?

Last Name \*  ?

Email Address  ?

Please ensure you have immediate access to your inbox to confirm your email.

Dial Prefix  Select... ?

Mobile Number

Confirm Mobile Number

### Login Details

User ID \*  ?

Password \*  ?

Re-Enter Password \*

Enter the following information:

- ❖ First Name
- ❖ Last Name
- ❖ Email Address
- ❖ Select Dial Prefix
- ❖ Mobile Number
- ❖ Login Details
  - User ID
  - Password

# Step 2 – User Registration

**Personal Site Seal** ?

Your personal site seal an additional layer of security that is unique to your login details. It will be displayed whenever we ask you to enter your password.

When you see your personal site seal it confirms that you are on an authentic Computershare website and it is safe to enter your password.

Please select a color and enter three words to create your site seal.

Choose a color for your Site Seal image

\* 

Please select...

Word 1

\*

Word 2

\*

Word 3

\*

PREVIEW

**Security questions** ?

Question 1

\* 

Select a question...

Answer

\*

Question 2

\* 

Select a question...

Answer

\*

Question 3

\* 

Select a question...

Answer

\*

**This is my device** ?

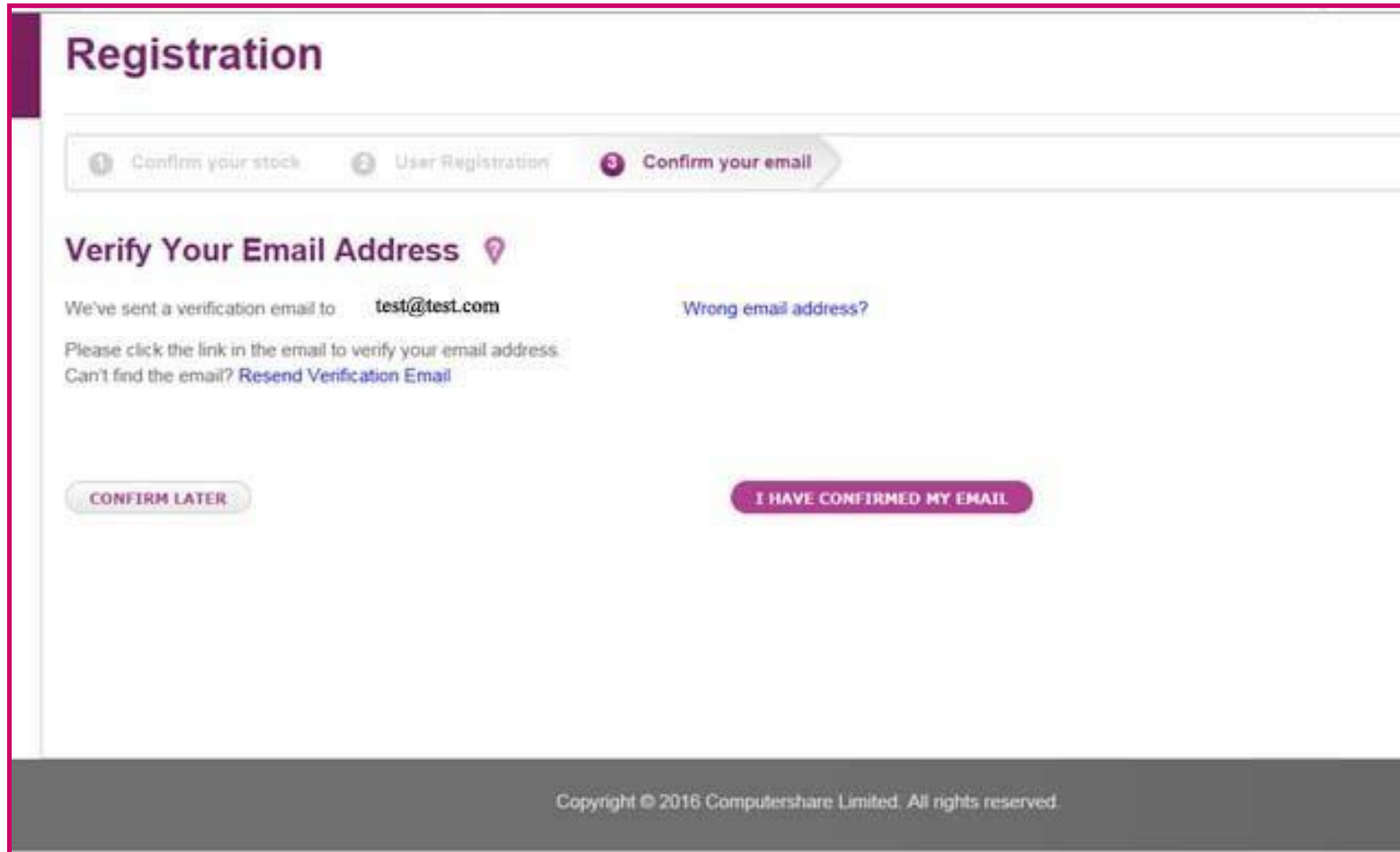
☒ Please unselect this option if you are currently on a public or shared device.

CANCEL

NEXT

- ❖ Select information for Site Seal
- ❖ Select Question and Answer for three security questions
- ❖ Click on Next

## Step 3 – Confirm your email



The screenshot shows a web registration page titled "Registration". At the top, there is a progress bar with three steps: "1 Confirm your stock", "2 User Registration", and "3 Confirm your email", with the third step being the active one. Below the progress bar, the heading "Verify Your Email Address" is followed by a question mark icon. The main content area states: "We've sent a verification email to: test@test.com" with a link "Wrong email address?" next to it. Below this, it says "Please click the link in the email to verify your email address." and "Can't find the email? Resend Verification Email". At the bottom of the form, there are two buttons: "CONFIRM LATER" and "I HAVE CONFIRMED MY EMAIL". The footer of the page reads "Copyright © 2016 Computershare Limited. All rights reserved."

**DO NOT CLOSE THIS WINDOW OR TAB UNLESS YOU HAVE:**

1. Clicked on the link in the email Computershare sent you (see next screen) **and then**
2. Clicked on one of these buttons.

## Step 3 – Confirm your email



Dear Sam,

**You are receiving this email as a reference to your recent visit to Computershare's security update service.**

Please do not reply to this email. This mailbox is not monitored and you will not receive a response.

**Please confirm that your email is correct by clicking on the link shown below.**

<http://www.computershare.com/investor/login/EmailConfirmation?input=37fv832iuyrsdjbviaehuiiu3y408rg38yrt08qw7ry0c8eq7gg0e9fh0q87ewyrdpiuwebgf7wqyepiubdouyrgtewpuiifo783ycd4e56yuf368t7yiges5679yuhigte456t87yigtes56t8yiguvtes568tyiugvdest657y34uy2oiuho3yeiudhp9823doi8374rhoiuwebr3o87weygduhbu76t5rfygtgiuhvgfrd576898ougf>

If the above link does not work, you can also type this link into your web browser and press enter.

Thanks,

Computershare

CERTAINTY | INGENUITY | ADVANTAGE

Confirm the email by clicking on the link in the email.

If you have not received the email, please check your junk folder.

## Step 3 – Confirm your email



### Email Confirmation

#### Email Confirmation Successful

Your email address is now confirmed.  
Please close this tab.

Only close this window, after you have

1. Clicked on the link in the email Computershare sent you **AND THEN**
2. Clicked on the button that says I have confirmed my email